

# Housing and Homelessness Services in Bridgend County

## Caer Las Cymru

Address: Bridgend Housing Advice Project, South Wales Probation Office, Tremains Road, Bridgend. CF31 1TZ

Tel: (01656) 674732

*Caer Las Housing Advice is a scheme based in the Probation Office in Bridgend. A Development Support Worker (DSO) works in the office two days a week (Weds and Thursday) to provide support to offenders/ex-offenders with housing and tenancy issues.*

*The DSO will support clients with:*

- *General housing advice*
- *Referral to other service providers*
- *Support to complete forms e.g. homeless, housing benefit, etc.*
- *Signposting to appropriate services*

## Calan DVS

Tel: (01656) 766 139

Website: [www.calandvs.org.uk](http://www.calandvs.org.uk)

**If you are frightened, or in danger call the Police on 999**

*Calan DVS' emergency accommodation can be accessed any time, day or night, 365 days a year. This accommodation is designed as temporary, safe accommodation so that you and any children you have, can recover from an immediate crisis, access support, and consider your options in a safe and supported environment. There is always someone to offer you whatever support and advice you need, whenever you need it.*

## Care and Repair Cymru

Address: Bridgend County Care & Repair, Brocastle Manor House,  
Bridgend. CF35 5AU

Tel: 01656 646755

Website: [www.careandrepair.org.uk](http://www.careandrepair.org.uk)

*Care & Repair Cymru are the “Older People’s Housing Champion”.  
We are a national charitable body and actively work to ensure that  
all older people have homes that are safe, secure and appropriate  
to their needs.*

*Our Vision is that all older people shall live in homes that enhance  
their quality of life. The Care & Repair Movement in Wales exists to  
ensure that all older people in Wales receive high quality, bespoke  
housing services to enhance their quality of life.*

## Cartrefi Cymru

Address: Unit 2, Waterton Cross Business Park, South Road,  
Bridgend Industrial Estate. CF31 3UL

Tel: (01656) 655 606

Email: [bridgend.enquiries@cartrefi.org](mailto:bridgend.enquiries@cartrefi.org)

Website: [www.cartrefi.org](http://www.cartrefi.org)

*Cartrefi Cymru is a not-for-profit organisation that supports people  
in Wales to lead fulfilled lives, at home and in the community.  
The supported living scheme supports people with disabilities,  
autism and challenging behaviour in the setting of their own home  
through a number of group homes throughout Bridgend County.*

## Drive - Supported Living Service

Address: Unit 8, Cefn Coed, Parc Nantgarw, Nantgarw. CF15 7QQ

Tel: (01443) 845 260

Email: [mail@driveltd.org.uk](mailto:mail@driveltd.org.uk)

Website: [www.driveltd.org.uk](http://www.driveltd.org.uk)

*Drive provides specialist support to people with a wide range of needs including those with learning disabilities, autistic spectrum disorders, physical disabilities, mental health issues, dementia, complex health needs and challenging behaviour.*

*Our supported living services help people realise their potential and build the foundations for independent living. We deliver support in a person centred manner, encouraging community engagement, skills development and enhanced personal networks.*

## Emmaus

Tel: (01656) 332756 or 648426

Website: [www.emmaus.org.uk/south\\_wales](http://www.emmaus.org.uk/south_wales)

*Emmaus is a homelessness charity with a difference, providing more than just a bed for the night for people who have experienced homelessness and social exclusion.*

*We provide a home for as long as someone needs it, as well as meaningful work in our social enterprise. This works to help to restore feelings of self-esteem and give our companions, as residents are known, the opportunity to regain control of their lives.*

## Glyn Cynffig Hostel

Address: School Rd, Kenfig Hill, Bridgend, CF33 6DT

Tel: (01656) 815 040

Email: [social.services@bridgend.gov.uk](mailto:social.services@bridgend.gov.uk)

*Glyn Cynffig Hostel provides a rehabilitation service for up to 16 people with mental health issues or who are dual diagnosed with mental health and substance/alcohol misuse.*

*All aspects of rehabilitation are provided to equip people with the necessary skills to live once again in a home of their own.*

*Referrals to Glyn Cynffig come from a Social Worker, psychiatrist or Community Psychiatric Nurse.*

## Gofal Cymru

Address: 2nd floor, Derwen House, 2 Court Road. CF31 1BN

Tel: 01656 647722

Email: [enquiries@gofal.org.uk](mailto:enquiries@gofal.org.uk)

Website: [www.gofal.org.uk](http://www.gofal.org.uk)

*Gofal provides supported housing for people with mental health problems, as well as providing emotional and social support to people in the community in their own homes. Working with our Housing Association partners, services range from providing low-level support for individuals as part of their journey to independent living through to high-intensity support for people with complex and challenging mental health and other support needs. We work with our partners in health and social care to support the successful 'repatriation' and successful reintegration of such individuals back into their own communities.*

## **Gwalia Care & Support - Kerrigan Project**

*The Kerrigan Project provides 6 units of high quality temporary accommodation and one emergency bed which provide high level support with shared facilities for people experiencing homelessness and with complex support needs, including mental ill health, offending behaviour and substance misuse issues.*

**Referrals are via BCBC Housing Solutions Team**

## **Hafan Cymru**

**Address: Stephen's Way, Pensarn, Carmarthen. SA31 2BG**

**Tel: (01267) 225 555**

**Email: [enquiries@hafancymru.co.uk](mailto:enquiries@hafancymru.co.uk)**

**Website: [www.hafancymru.co.uk](http://www.hafancymru.co.uk)**

*Hafan Cymru owns and manages 5 houses in Bridgend for women and their dependents who are victims of domestic abuse.*

## **Hafod Housing Association**

**Address: First Floor, St Hilary Court, Cardiff. CF5 6ES**

**Tel: (02920) 675 800**

**Website: [www.hafodhousing.org.uk](http://www.hafodhousing.org.uk)**

*Hafod Housing Association provides general needs and specialist rented housing and low-cost home ownership.*

*Hafod works with tenants, service users and external partners to provide homes and support services of high quality.*

*Our mission is to work with partners and service users to create housing solutions which empower individuals to grow in confidence, feel able to make choices and decisions about their lives and enjoy life in their communities.*

## Linc Cymru

Address: 387 Newport Road, Cardiff. CF24 1GG

Tel: (02920) 473 767

Email: [contact.centre@lincmru.co.uk](mailto:contact.centre@lincmru.co.uk)

*Linc Cymru Housing Association is a registered social landlord with over 3,000 homes in management throughout South Wales. 36 units of Sheltered Housing are available for people aged 55+ at it's scheme in Ogmere Vale.*

## Llamau Ltd - Bridgend Projects

Address (Head Office): 23 Cathedral Road, Cardiff. CF11 9HA

Tel: (02920) 239 585

Website: [www.llamau.org.uk](http://www.llamau.org.uk)

*Llamau has been working for nearly 30 years delivering projects across Wales offering support, help, accommodation and housing advice to homeless and vulnerable young people and women.*

Hartshorn House, Neath Road, Maesteg. CF34 9EE

*Located in Maesteg town centre, Hartshorn House contains 8 self-contained flats owned by Hafod Housing Association.*

*The project supports young people (16-25), encouraging training, education and work experience opportunities.*

Ty Cornel, 85 New Road, Porthcawl. CF36 5DH

*Supported accommodation for 16 and 17 year olds, including family mediation services in house. 24/7 staff presence.*

## Llamau Ltd - Bridgend Projects (Continued)

Morfa Street, Bridgend. CF31 1HD

*4 units of temporary supported accommodation for 16-17 year olds in a shared house, staffed 24/7. Offers advice on housing issues and mediation.*

Park Street, Bridgend. CF31 4AZ

*2 units of temporary supported accommodation for 16-17 year olds in a shared house, staffed 24/7.*

Ewenny Road, Bridgend. CF31 3HL

*5 units of temporary supported housing in a shared house for young people (16-25) with staff on site 24/7.*

## MHM Wales - Tenancy Support Service

Address: Union Offices, Quarella Road, Bridgend. CF31 1JW

Tel: (01656) 767 045

Email: [community@mhmwales.org](mailto:community@mhmwales.org)

Website: [www.mhmwales.org](http://www.mhmwales.org)

*MHM Wales provides a Tenancy Support Service that helps people with emotional or mental health related issues to maintain their tenancy or access appropriate housing. The service can help with:*

- Budgeting*
- Assistance on general housing issues such as repairs*
  - Support if you are threatened with eviction*
  - Information and Signposting to other services*

**There is a referral process for this service, please contact the team.**



## Salvation Army - Ty Ogwr

Address: 63 Coity Road, Bridgend. CF31 1LT

*Ty Ogwr provides 16 flats for temporary accommodation for single, local homeless people. The accommodation is owned and managed by Hafod Care, with support delivered by the Salvation Army. Referral and Assessment is via BCBC Housing Solutions Service*

## Shelter Cymru

Tel: 0345 075 5005

Website: [www.sheltercymru.org.uk](http://www.sheltercymru.org.uk)

*Shelter Cymru is Wales' people and homes charity providing independent specialist advice, advocacy and legal representation for anyone with housing problems. Call the helpline, visit the site or attend the following venues:*

**YMCA Angel Street, Bridgend, CF31 4AD**

**Tuesdays 9:15am – 12pm**

**Appointment only. Call 01792 469400 or 0345 075 5005**

**Hartshorn House, Neath Road, Maesteg, CF34 9EE**

**Thursdays 1:15pm – 2:45pm**

**Appointment only. Call 01792 469400 or 0345 075 5005**

**Pyle Life Centre, Helig Fan, Pyle, CF33 6BS**

**Thursdays 9:30am – 12pm**

**Availability: Drop in**

# The Wallich

Address: 10 Park Street, Bridgend. CF31 1AX

Tel: (01656) 674 184

Email: [bridgend@thewallich.net](mailto:bridgend@thewallich.net)

Website: [www.thewallich.com](http://www.thewallich.com)

*The Wallich aims to prevent homelessness and reduce the suffering it causes.*

*Services in Bridgend include:*

## **Vesta Project**

1-6 Vesta Court, Old Toll Gate, Coity Road, Bridgend. CF31 1LF

Tel: (01656) 663 927 Email: [vesta@thewallich.net](mailto:vesta@thewallich.net)

*Residential project for people who wish to move away from a previous lifestyle involving drugs or alcohol.*

## **Brynmenyn Project**

23-25 Abergarw Rd. Brynmenyn. CF32 9LF

Tel: (01656) 721 912 Email: [brynmenyn@thewallich.net](mailto:brynmenyn@thewallich.net)

*Provides 17 units of temporary and emergency accommodation for homeless families and individuals.*

## **Bridgend Bond Board**

10 Park Street, Bridgend. CF31 4AX

Tel: (01656) 674 184 Email: [bridgend@thewallich.net](mailto:bridgend@thewallich.net)

*Financial assistance (in the form of a bond guarantee) for those on a low wage to access the private rented housing sector.*

## The Wallich (Continued)

### Cornerstone Project

Cornerstone House, Coity Road, Bridgend. CF31 1LR

Tel: (01656) 659 082 Email: [cornerstone@thewallich.net](mailto:cornerstone@thewallich.net)

*Residential service offering temporary accommodation in the form of six self-contained flats for single homeless people who are owed a duty from the local authority under the homelessness act.*

### Bridgend Tenancy Support Service

10 Park street, Bridgend. CF31 4AX

Tel: (01656) 674 184 Email: [bridgend@thewallich.net](mailto:bridgend@thewallich.net)

*Floating support service to help people maintain their tenancy.*

*The service is available to anyone over the age of 16 and plays an important part in the prevention of homelessness in Bridgend.*

### Bridgend Solutions Worker

10 Park Street, Bridgend. CF31 4AX

Tel: (01656) 674 184 Email: [bridgend@thewallich.net](mailto:bridgend@thewallich.net)

*Office-based service offering advice, support and assistance to homeless people and people with housing difficulties.*

### Bridgend Rough Sleepers Intervention Team

10 Park Street, Bridgend. CF31 4AX

Tel: (01656) 647 184 Email: [bridgend@thewallich.net](mailto:bridgend@thewallich.net)

*An outreach service that supports the needs of people sleeping rough or leading a street-based lifestyle.*

## **The Wallich (Continued)**

**Prisoner Release Empowerment Project**

**10 Park Street, Bridgend. CF31 4AX**

**Tel: (01656) 674 184 Email: [bridgendprep@thewallich.net](mailto:bridgendprep@thewallich.net)**

*PREP provides support to homeless people involved in the Criminal Justice System. The project works with people to find and maintain housing, and supports people to ensure a successful and positive resettlement from prison. The service is available to anybody over 18, with a local connection to the Bridgend, South Wales area*

## **Valleys to Coast (V2C)**

**Tel: 0300 123 2100**

**Website: [www.v2c.org.uk](http://www.v2c.org.uk)**

**V2C provides affordable homes to rent and buy across the County Borough of Bridgend in South Wales.**

*As a not for profit housing association, V2C also invests heavily in the communities where they work.*

## **Wales and West Housing**

**Address: Head Office, 3 Alexandra Gate Ffordd Pengam  
Tremorfa, Cardiff. CF24 2UD**

**Tel: 0800 052 2526 (free from landline)**

**029 2041 5300 (using mobile) or Text: 07788 310420**

**Email: [contactus@wwha.co.uk](mailto:contactus@wwha.co.uk)**

**Website: [www.wwha.co.uk](http://www.wwha.co.uk)**

*Wales and West provides general needs, specialist and sheltered housing to people throughout Wales.*