

our location

The Energy Advice Project provides support to individuals and families experiencing financial difficulties.

We provide advice and assistance over the telephone to people living across Wales. We also hold clinics providing face-to-face assistance from our office in Roath, Cardiff.

Our office is located close to the shopping district of Albany Road, within a short walk of the city centre (see map below).

We are also well served by several bus routes and our office has disabled access throughout.



166 Richmond Road, Cardiff, CF24 3BX

our service

The Energy Advice Project aims to help relieve fuel poverty in South Wales.

We advise on a number of energy-related issues and support clients in accessing further help where appropriate.

Our free, confidential service includes:

- Advice on dealing with fuel debt, saving energy, payment options and budgeting
- Assistance with applications to The British Gas Energy Trust¹
- Referrals to Warm Home Discount Schemes, free central heating or other energy-related home improvements



¹You do not need to be a British Gas customer to apply to the Trust for help.

about us

The Energy Advice Project is a free service provided by the Speakeasy Advice Centre.

Established in 1992, the Speakeasy Advice Centre provides free and independent legal advice and representation on debt and welfare benefits issues.



Sharing the Burden. Fighting Injustice. Bringing Hope.

contact us

For more information about our Energy Advice Project, please contact us:

☎ (029) 2045 3111

✉ 166 Richmond Road, Cardiff, CF24 3BX

@ energy@speakeasyadvice.co.uk

🌐 www.speakeasyadvice.co.uk

Free Charity No: 1143954
Reg. Company No: 755284

grant applications

Individuals and families can apply to The British Gas Energy Trust for grants to clear arrears and give them a fresh start to deal with future energy bills.

We offer one-to-one advice and assistance and support clients through the application process.

The British Gas Energy Trust can award grants to help:

- Clear gas and electricity debts (and, in exceptional circumstances, other priority debts)
- Purchase essential household items (including white goods, beds and boiler replacements)
- Provide other forms of financial help (including bankruptcy fees and funeral expenses)

The Energy Advice Project is funded by
The British Gas energy trust

the Speakeasy advice centre

energy
advice project

Fuel Debt

Energy Efficiency

Grant Applications

need advice?
(029) 2045 3111

referral form

We welcome self-referrals from individuals, and frontline workers can refer clients to us for support. Please complete and return the form below and we will contact you.

Applicant Details

Name

Address

Post Code

Date of Birth

Telephone

Email

Date

Energy Supply

Gas Supplier

Electricity Supplier

In arrears? Y / N

Referring Organisation (if applicable)

Organisation

Contact Name

Contact Telephone

